


ISO 9001: 2015 Quality Management System		
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Quality Policy

Manaco Marine shall provide our Principals with the highest standard of service in recruitment of seafarers and provision of port agency services by maintaining, monitoring, reviewing, auditing and continually improving the Quality Management System consistent with the requirements of ISO 9001:2015 and applicable national (including extraordinary gazette 2292/18 dated 9th August 2022) & international laws such as STCW & MLC 2006.

To enhance customer satisfaction we shall,

1. Maintain processes and procedures which ensure that these changes are accommodated.
2. Provide quality service on time.
3. Provide an employment environment where continual improvement is encouraged.
4. Train all staff to act in accordance with the requirements of this policy.
5. Recruit seafarers only or above the age limit of 18.
6. Not discriminate anyone in accordance with gender, race or nationality.
7. Ensure that seafarer rights & working conditions are safeguarded.
8. Protect the Seafarer's right of Privacy, & ensure their Personal Data is kept strictly confidential.
9. Not charge any fees directly or indirectly from the seafarers for their recruitment.
10. Not blacklist any seafarers from gaining employment.



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Capt. Nalin Peiris
CEO

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